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Microsoft Dynamics 365 Business Central Functional Consultant

Microsoft MB-800

Version Demo

Total Demo Questions: 24

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Topic Break Down

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QUESTION NO: 1

A company is using Dynamics 365 Business Central. The finance manager creates a new general ledger (G/L) account. You need to configure the system to include the G/L account in the general journal reconciliation window. What should you do?

A. Enable the Reconciliation Account field in the G/L account card.

B. Enable the Direct Posting field in the G/L account card.

C. Add this G/L account to the Bank Account Posting Group.

D. Create a new payment reconciliation journal.

ANSWER: A

Explanation:

Enable the **Reconciliation Account** field on the G/L account card. This setting identifies the G/L account as one that can be selected and reviewed in Business Central's G/L account reconciliation functionality. After the field is enabled, the account is available in the reconciliation process, where users can compare its posted G/L entries with an external statement, internal supporting records, or another source and then document differences or matching results. This setup is performed individually on each G/L account that the organization intends to reconcile, allowing the finance team to limit the reconciliation window to relevant accounts such as clearing, accrual, or control accounts. The field is an account-level configuration, so it should be enabled on the newly created account before beginning the reconciliation work. Microsoft's guidance for reconciling G/L accounts specifically instructs users to select the **Reconciliation Account** field on the relevant G/L account card. See Reconcile general ledger accounts and General ledger in Business Central.

QUESTION NO: 2

A company configures special prices for a combination of an item number and a vendor.

You need to configure optional criteria for special pricing to calculate the best price for the combination.

Which three criteria should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Purchasing Code

B. Minimum Quantity

C. Unit of Measure Code

D. Currency Code

E. Line Discount Percentage

ANSWER: B C D

Explanation:

For a purchase price agreement defined for a specific item and vendor, **Minimum Quantity**, **Unit of Measure Code**, and **Currency Code** are optional criteria that Business Central can use to select the applicable best price. Minimum Quantity enables quantity breaks, so a negotiated price applies only once the purchase line reaches the specified threshold. Unit of Measure Code lets the same item have pricing appropriate to the unit being purchased, such as a single unit, carton, or pallet. Currency Code allows a vendor-specific price to be maintained in the relevant transaction currency.

When a purchase document is created, Business Central evaluates the available purchase price records that match the vendor and item, together with applicable optional criteria, and uses the record that provides the best applicable price. This supports maintaining multiple negotiated prices for the same vendor-item relationship without requiring separate items or vendors for each pricing scenario. Microsoft's purchasing documentation describes entering vendor purchase prices and using fields such as minimum quantity, unit of measure, and currency to define price conditions. See Record purchase price, discount, and payment agreements and Manage prices and discounts.

QUESTION NO: 3

You need to set up payment terms for buying groups.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Set up payment terms with a value of CM+20D for the due date calculation.

B. Assign the payment terms to the customer price group.

C. Assign the payment terms to the customer.

D. Assign the payment terms to the customer posting group.

E. Set up payment terms with a value of D20 for the due date calculation.

ANSWER: A C

Explanation:

To implement payment terms for a buying group, create a payment-terms code with the required due-date formula and then assign that code to each applicable customer record. The due-date calculation **CM+20D** is a valid Business Central date formula: **CM** establishes the end of the current month, and **+20D** adds 20 days. Consequently, invoices posted for a customer using these terms receive a due date that follows the intended month-end-plus-20-days policy. Payment terms are maintained as reusable setup records, so one code can be consistently applied wherever the same policy is needed.

Assigning the payment terms to the customer is the required link because Business Central uses the Payment Terms Code on the customer card when it calculates payment due dates for sales documents and posted customer entries. A buying group can therefore be represented operationally by applying the same payment-terms code to all customers in that group. This approach ensures that invoices for those customers inherit the defined due-date calculation without requiring users to manually calculate dates on each transaction. For details about payment terms and due-date calculation, see Payment terms in Business Central and Entering dates and date ranges.

QUESTION NO: 4

You need to configure Business Central to display G/L entries as required by the accounting team.

Which configuration should you use?

A. Debit/Credit

B. Show Amounts

C. Check G/L Account Usage

D. G/L Account Card

ANSWER: A

Explanation:

Debit/Credit is the appropriate configuration because Business Central lets an organization determine how G/L entry amounts are presented. On the General Ledger Setup page, the *Show Amounts* setting can be assigned the *Debit/Credit* value. This presentation displays entry values in distinct Debit Amount and Credit Amount fields rather than relying on one signed Amount value. It gives finance users the conventional accounting-oriented view needed to quickly identify the debit or credit side of each posted G/L entry, including when they review entries, filter lists, or drill down from account balances.

This is a general-ledger presentation setting, so it applies consistently to the relevant G/L entry views rather than requiring users to interpret positive and negative signs for every transaction. The setting supports the stated requirement directly: accounting staff need to see debit and credit amounts as separate values. Microsoft documents the General Ledger Setup page and its *Show Amounts* field, including the ability to select the Debit/Credit display format. See [General ledger in Business Central]() and [General Ledger Setup page]().

QUESTION NO: 5 - (SIMULATION)

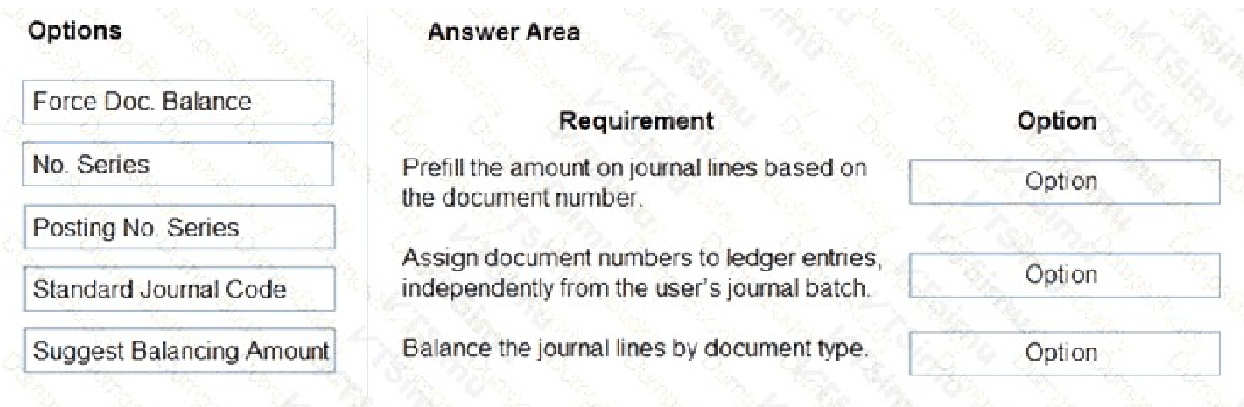
You are setting up the general journals and batches for an accounting department.

The accounting department has multiple users who will work simultaneously within different general journals.

You need to set up the different journal templates and batches for each user according to the company's requirements.

Which options should you use? To answer, drag the appropriate options to the correct requirements. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



ANSWER: See the explanation for the answer

Explanation:

Configure the requirements as follows:

Prefill the amount on journal lines based on the document number: `Suggest Balancing Amount`

Assign document numbers to ledger entries, independently from the user's journal batch: `Posting No. Series`

Balance the journal lines by document type: `Force Doc. Balance`

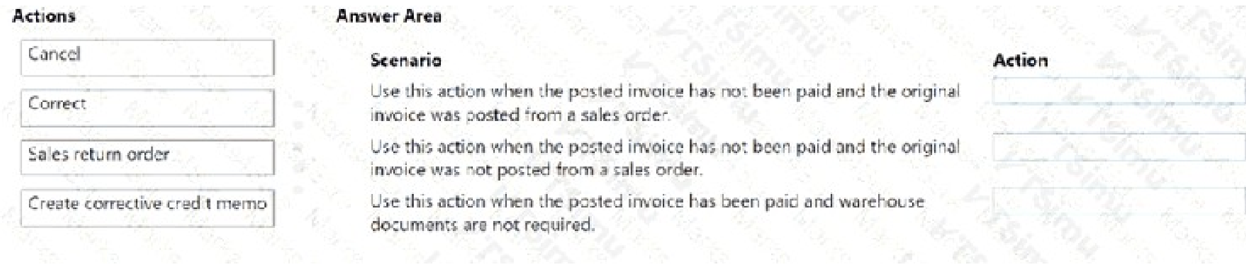
`Suggest Balancing Amount` automatically proposes the balancing amount for journal lines. `Posting No. Series` supplies the posting document number used on posted ledger entries. `Force Doc. Balance` requires journal entries with the same document information to balance before posting. `No. Series` and `Standard Journal Code` are not used for these requirements.

QUESTION NO: 6 - (SIMULATION)

You need to train the sales department how to correct posted sales invoices.

Which action should you use for each scenario? To answer, drag the appropriate actions to the correct scenarios. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



ANSWER: See the explanation for the answer

Explanation:

Use the following actions:

Posted invoice has not been paid and was posted from a sales order: `Correct`

Posted invoice has not been paid and was not posted from a sales order: `Cancel`

Posted invoice has been paid and warehouse documents are not required: `Create corrective credit memo`

`Correct` reverses the posted invoice and creates a new sales order with copied lines for editing and reposting. `Cancel` fully reverses an unpaid invoice that was posted directly rather than from an order. For a paid invoice, use `Create corrective credit memo`; a `Sales return order` would be used when warehouse return processing is required.

QUESTION NO: 7

You need to configure Dynamics 365 Business Central to allow for receipt of quantities of items greater than the quantity ordered.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Configure a maximum order quantity for the item

B. Configure a maximum inventory level for the item

C. Set up and select an over-receipt code in the item record

D. Set up and select an over-receipt code in the vendor record

ANSWER: C D

Explanation:

“Set up and select an over-receipt code in the item record” is correct because over-receipt codes define the permitted tolerance for receiving more than the ordered quantity. After an over-receipt code is created, assigning it to an item establishes a default that Business Central can use when that item is entered on a purchase document. The code controls the allowed additional quantity or percentage and can also require approval before posting an over-receipt.

“Set up and select an over-receipt code in the vendor record” is also correct because Business Central supports assigning a default over-receipt code to a vendor. When users create purchase documents for that vendor, the default can flow to the purchase line, allowing receipts above the ordered quantity within the configured tolerance. This provides a practical way to apply the same receiving policy to purchases from a particular supplier. Over-receipt codes must first be defined with the applicable tolerance and approval settings, then they can be selected as defaults on relevant master records. For details, see [Manage over-receipts] and [Vendor table documentation].

QUESTION NO: 8

A company uses Dynamics 365 Business Central. You manage customer master data for the company.

You need to create new customers.

What are three possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. On the Contacts page, select Related Information and then select Customer

B. On the Contacts page, select Create as Customer.

C. On the Configuration Template Header for the customer table, select Create Instance.

D. On the Customers page, select New.

E. On the Customer card, select Apply Template.

ANSWER: B C D

Explanation:

Business Central supports creating customer master records directly, from a contact, or from a configuration template. On the Customers page, selecting *New* opens a new customer card where the user can enter the required customer information, such as name, address, posting groups, and payment terms. This is the standard direct method for registering a customer.

When a contact already exists, *Create as Customer* converts or links that contact to a customer record and transfers relevant contact information. This supports a workflow in which prospective customers are first maintained as contacts and then established as customers when needed.

Configuration templates provide a controlled and repeatable way to create customer records with predefined field values. On a customer configuration template, *Create Instance* creates a new customer based on the template. This is particularly useful when multiple customers require consistent defaults for posting groups, payment terms, or other setup values. Microsoft documents both direct customer registration and customer creation from contacts, as well as using configuration templates to prepare and create consistent master data. See Register New Customers and Use Configuration Templates.

QUESTION NO: 9

A company uses Dynamics 365 Business Central.

The company wants a job queue entry to automatically run the Adjust Cost - Item Entries batch job every night.

You need to configure the job queue entry.

Which three fields should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Object Type to Run

B. Object ID to Run

C. Earliest Start Date/Time

D. Customer Posting Group

E. Document Sending Profile

ANSWER: A B C

Explanation:

On a job queue entry, set the **Object Type to Report** because Adjust Cost - Item Entries is a batch job that is run as a report object. Enter the applicable **Object ID to Run** so that Business Central knows which batch job to execute.

Configure the **Earliest Start Date/Time** to define when the first scheduled run can occur. The job queue entry can then use its recurrence settings to run again on the required schedule. The job queue is designed for unattended processing of reports and codeunits, including routine inventory-cost adjustment processes.

For details, see [Schedule tasks with job queues] and [Adjust item costs].

QUESTION NO: 10

A user reports that they cannot create or view sales quotes in Dynamics 365 Business Central.

You need to help the user create and view sales quotes.

From which three cards can the user perform the required activities? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Service Item

B. Opportunity

C. Job

D. Resource

E. Customer

F. Contact

ANSWER: B E F

Explanation:

Opportunity, **Customer**, and **Contact** cards provide entry points for working with sales quotes in Business Central. On a customer card, users can create a sales quote for that specific customer and access quote-related sales documents, which keeps the quote associated with the customer's billing and selling information. The contact card supports quote creation in relationship-management scenarios, allowing sales staff to begin a quote while working with a prospect or contact before that person is necessarily managed as a customer. This is particularly useful for presales work.

The opportunity card also supports creation of a sales quote from an opportunity. When a quote is created from the opportunity, Business Central carries the opportunity context into the sales process, helping users track potential sales from initial engagement through quote and order processing. These card-based actions let users initiate and work with sales quotes directly from the customer, contact, or opportunity record that represents the commercial relationship. Microsoft documents sales quotes and their use in the sales process at [Create sales quotes] and documents opportunity management at [Manage sales opportunities].

QUESTION NO: 11

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are configuring default reports and layouts in Dynamics 365 Business Central.

You must add new data items to the report and change the layout associated with the default Purchase Order report.

A developer creates and deploys a new report object that includes the new data items and layout.

You need to configure Business Central to use the new report object as the system default when printing purchase orders.

Solution: On the Report Selection – Purchase page, set the value of the Usage option to Order. Update the Report ID shown on the page to reflect the new report object.

Does the solution meet the goal?

A. Yes

B. No

ANSWER: A

Explanation:

Yes is correct. Business Central uses report-selection records to determine which report object is run for a particular functional document and usage. The **Report Selection – Purchase** page controls the reports used by purchasing processes. For a purchase order, the applicable usage is **Order**; therefore, setting the usage to Order and entering the ID of the newly deployed report makes that report object the default report used when purchase orders are printed. Because the developer's report object already contains both the required additional dataset items and its intended layout, selecting that report ID is the configuration step that connects the purchase-order printing process to the custom report.

The report-selection setup identifies the report to execute, while the layout packaged with the custom report is available for that report and can be selected as needed through Business Central's report-layout capabilities. This approach preserves the standard purchase-order process while replacing its default output with the organization's custom report definition. Microsoft documents that report selections specify the reports used for documents and that reports can have configurable layouts. See Report selections in Business Central and selecting report layouts.

QUESTION NO: 12

You need to configure the system to meet the requirements for received items.

What should you do?

A. Set the default costing method to Standard

B. Turn on Automatic Cost Posting

C. Turn on Expected Cost Posting

D. Set the value of the Automatic Cost Adjustment option to Always

ANSWER: C

Explanation:

Turn on Expected Cost Posting. In Business Central, a purchase receipt can be posted before the vendor invoice is received and posted. Expected cost posting ensures that the system recognizes the estimated inventory value and associated interim general ledger entries at the time of receipt, rather than delaying recognition until invoicing. This gives inventory valuation, cost of goods sold reporting, and financial statements a more current representation of received items during the interval between receipt and invoice posting.

The feature is configured in Inventory Setup by enabling the Expected Cost Posting option. When enabled, Business Central posts expected costs to the relevant interim accounts for receipt transactions, and subsequently reverses or reconciles those expected entries when the actual purchase invoice is posted. The expected amount is based on the item's expected cost, such as the direct unit cost on the purchase document. This supports organizations that need to recognize the financial impact of goods as soon as they are received while still allowing the final, actual cost to be established through invoice processing.

For configuration and posting-flow details, see Expected Cost Posting in Microsoft Learn and Set Up Inventory in Microsoft Learn.

QUESTION NO: 13

A company uses Dynamics 365 Business Central for their receivables.

The company wants to mark any automatically matched payments to open invoices as not requiring a review if they match the highest degree of confidence that the two transactions are a match.

You need to configure payment matching rules.

Which three criteria should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Statement amount

B. Account number

C. Related-party fields

D. Transaction date

E. Transaction text

ANSWER: A C E

Explanation:

Configure **Statement amount**, **Related-party fields**, and **Transaction text** in the payment application rule. Business Central uses payment application rules to compare information on a bank-statement transaction with information in open customer ledger entries. These criteria collectively provide the strongest basis for an automatic application: the statement amount validates the monetary value, related-party information helps identify the customer associated with the payment, and transaction text can contain useful payment references or remittance details that identify the invoice or customer.

For each rule, Business Central can assign a match confidence based on the enabled matching criteria. A payment that satisfies all applicable criteria receives the highest confidence and can be processed without requiring manual review, subject to the configured handling for payment reconciliation. The organization should configure the rule criteria and match tolerances in a way that reflects the quality and consistency of information received from its bank statements and customers.

For implementation details, see Set up payment application rules and Reconcile bank accounts in Microsoft Learn.

QUESTION NO: 14 - (HOTSPOT)

A company uses Dynamics 365 Business Central.

The company plans to configure a customer card based on the following requirements:

• Process payments through a bank account.

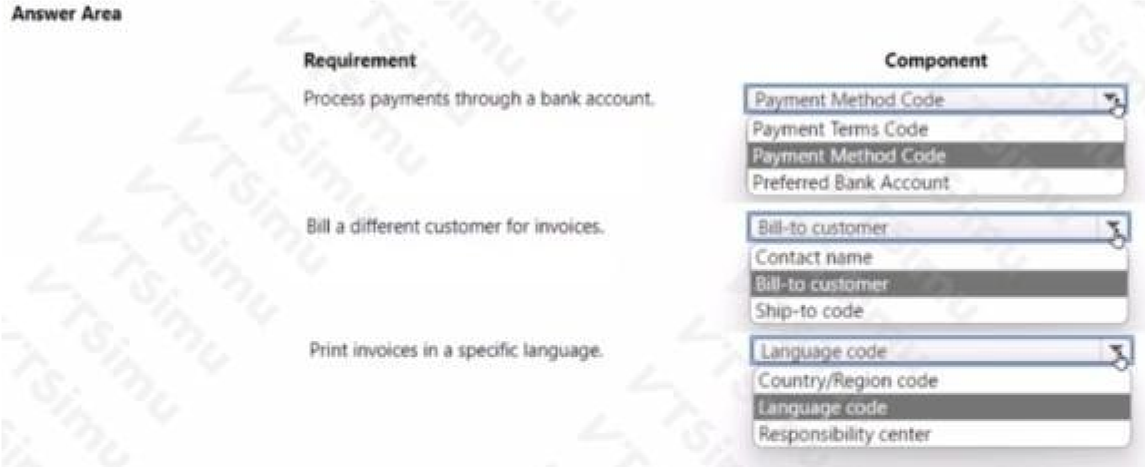
• Bill a different customer for invoices.

• Print invoices in a specific language.

You need to configure the customer card.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



ANSWER:

Explanation:

On a customer card, the appropriate setup is to use **Preferred Bank Account** for payment processing through a bank account, **Bill-to customer** for invoicing a different customer, and **Language code** for producing invoices in the required language. Preferred Bank Account identifies the bank-account record that Business Central should associate with the customer when the customer's bank details are needed in payment-related processing. This lets the customer master record retain a default bank account instead of relying only on a generic payment-method classification.

The Bill-to customer field supports a separate billing relationship. When it is populated, Business Central uses that designated bill-to customer for sales documents and invoice-related posting information, while the original customer can still represent the selling relationship or shipment destination as applicable. This is the standard customer-card arrangement for organizations that receive goods or services but have invoices settled by another party.

Language code is the customer-level setting that controls the language used for customer-facing document output, including invoices. Business Central can use the configured language when rendering translatable report captions and document text, so invoices can be printed in the language expected by that customer. Microsoft's customer documentation describes customer payment and invoicing setup in the Create customers guidance. For multilingual document behavior, see Change basic settings. Together, these three fields store the required customer-specific bank, billing, and document-language defaults directly on the customer card.

QUESTION NO: 15 - (DRAG DROP)

DRAG DROP

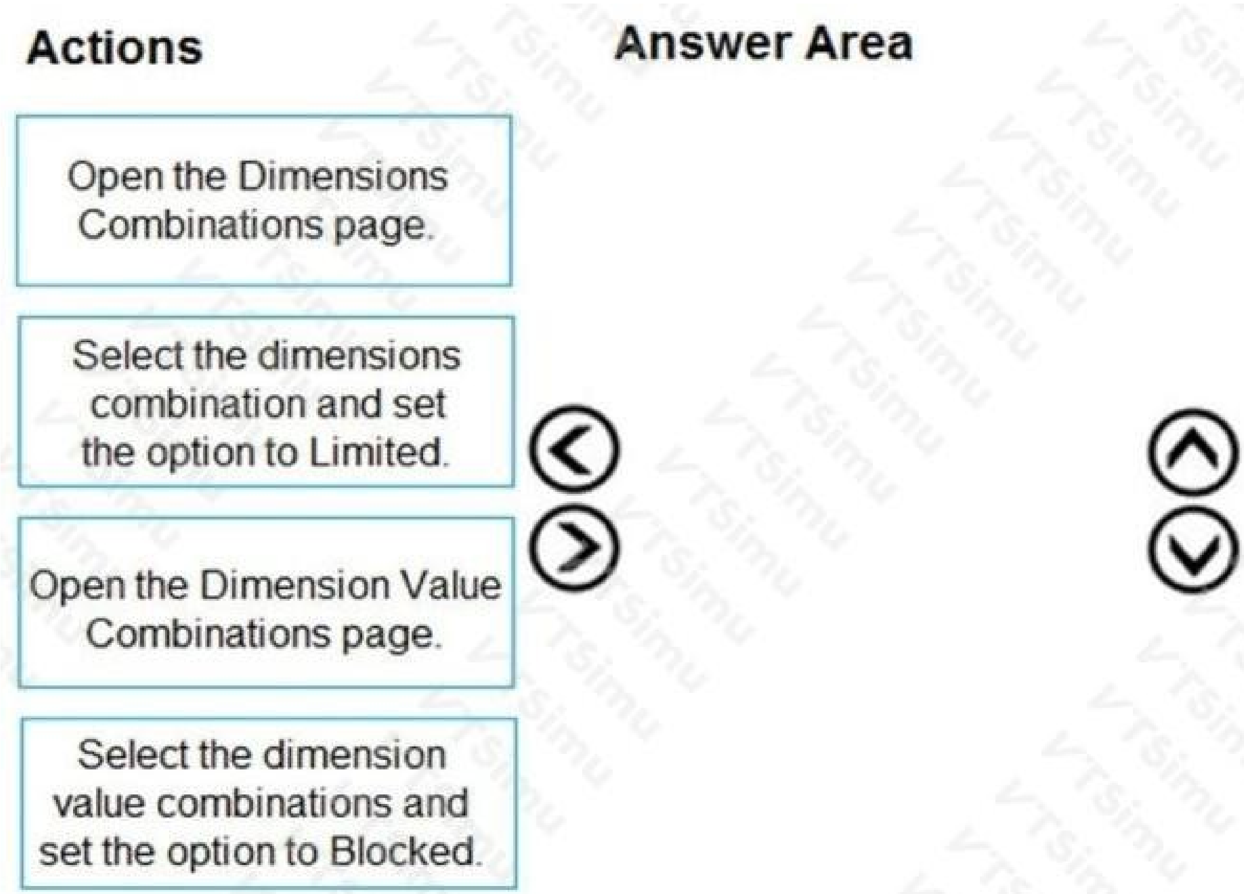
The company uses Dynamics 365 Business Central. You create several dimensions that will be used to perform cost analyses.

Some dimension value combinations are not allowed when posting purchase transactions.

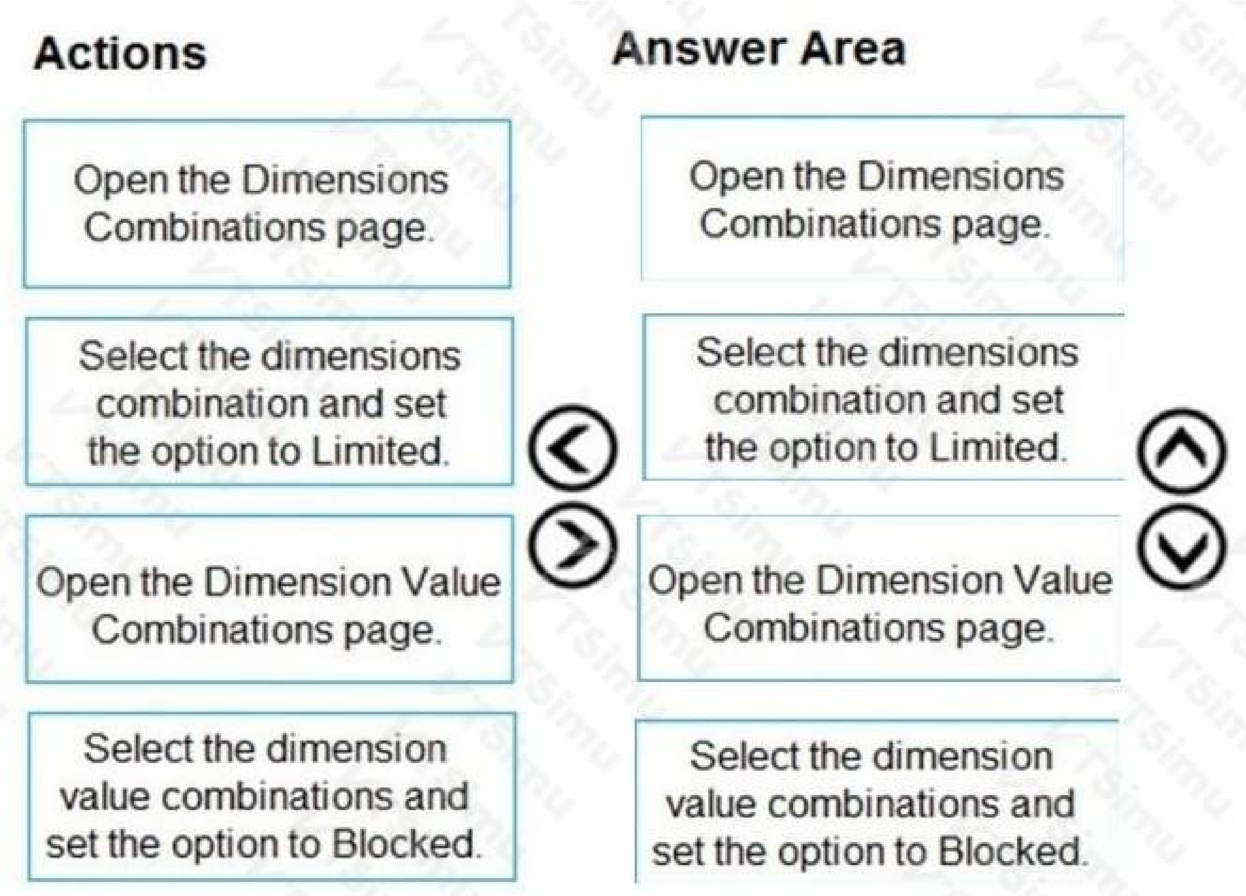
You need to set up dimension combinations.

In which order should you perform the actions? To answer, move all the actions from the .list of actions and arrange them in the correct order.

Select and Place:



ANSWER:



Explanation:

To control which dimension values can be used together, first open the *Dimensions Combinations* page. This page establishes the relationship between two dimension codes and provides the overall rule for whether the two dimensions can be combined. Set the selected dimension combination to *Limited*. A limited combination means that Business Central will validate the specific dimension-value pairings defined for that dimension pair, rather than allowing every value from one dimension to be combined with every value from the other.

After the dimension pair is set to Limited, open the *Dimension Value Combinations* page for that pair. This page is where the company maintains the detailed matrix of individual values, such as a particular department value with a particular project or cost-center value. Select the value pairings that must not be available together and set their status to *Blocked*. During posting, including purchase posting, Business Central checks the dimensions against these setup rules and prevents use of a blocked pairing.

This sequence ensures the general dimension-pair policy is enabled before detailed value-combination restrictions are maintained. Microsoft describes dimension combinations and dimension value combinations in its [Work with dimensions] documentation, including the use of Limited combinations and blocked value pairs to enforce valid posting dimensions.

QUESTION NO: 16

You are implementing Dynamics 365 Business Central for a company. The accounting manager provides you the chart of accounts. You are setting up the posting groups for the accounting department.

You must use a standard costing method and post any differences between actual purchase costs and the standard cost.

You need to set up a general ledger account for posting any differences in costs.

What should you use?

A. Gen. Business Posting Groups

B. General Posting Setup

C. Vendor Posting Groups

D. Inventory Posting Setup

ANSWER: D

Explanation:

Inventory Posting Setup is used to assign the general ledger accounts that Business Central uses for inventory-related posting. For items that use the Standard costing method, the system compares the actual purchase cost received from a vendor with the item's standard cost. The resulting difference is a purchase variance. In Inventory Posting Setup, the Purchase Variance Account field identifies the G/L account to which Business Central posts that variance.

Inventory Posting Setup is defined for an inventory posting group and, when locations are used for inventory posting, can also be configured by location. This lets the company direct inventory values, interim accounts, direct costs, overhead, and variance amounts to the appropriate accounts in its chart of accounts. The item's inventory posting group therefore determines the applicable Inventory Posting Setup line, and that line supplies the Purchase Variance Account used when an actual purchase cost differs from standard cost.

For configuration details, see Set Up Inventory Posting in Microsoft Learn and Design Details: Expected Cost Posting.

QUESTION NO: 17

A customer has premium licenses for Dynamics 365 Business Central.

You need to make all actions and fields for the Manufacturing and Service modules available to users.

What should you do?

A. Assign users to the D365 BUS FULL ACCESS user group.

B. Select the Premium option in the Experience field on the Company Information page.

C. Assign SUPER permission sets to users.

D. Assign users to the D365 BUS PREMIUM user group.

E. Select the Custom option for the Company Badge field on the Company Information page.

ANSWER: B

Explanation:

Select the Premium option in the Experience field on the Company Information page. In Business Central, the Experience setting determines which application functionality is exposed in the user interface for the current company. The Premium experience is designed for organizations licensed for Premium functionality and makes the Manufacturing and Service Management areas available, including their related pages, actions, and fields. This is a company-level application experience setting, so it governs whether those functional capabilities are shown to users in that company.

Premium licensing alone does not automatically change the interface experience. After the organization has the required Premium licenses, an administrator must set the company's experience to Premium so that the application presents the corresponding functional areas. User permissions remain relevant for authorizing individual users to access and work with the exposed data and processes, but the required step to make the Manufacturing and Service user-interface elements available is selecting the Premium experience.

Microsoft documents that the Experience field controls whether Business Central is configured for Essential or Premium functionality, and that Premium includes service management and manufacturing capabilities. See Customize the user experience and Business Central administration documentation.

QUESTION NO: 18

A company uses Dynamics 365 Business Central to track and manage fixed assets

The company must ensure that depreciation entries for newly acquired fixed assets are automatically recorded in two different depreciation books at the same time. You need to configure the fixed asset setup.

Solution: Enable a duplication list to post to multiple depreciation books.

Does the solution meet the goal?

A. Yes

B. No

ANSWER: A

Explanation:

Yes is correct. In Business Central, a depreciation book can be configured with a duplication list to duplicate fixed-asset entries from that book to one or more other depreciation books. This lets the organization post fixed-asset activity once while Business Central automatically creates corresponding entries in the designated depreciation books. The feature is intended for scenarios in which multiple books need aligned fixed-asset transactions, such as separate reporting or tax books that should receive the same acquisition and depreciation postings. For the newly acquired assets, the user posts depreciation through the source depreciation book; Business Central then applies the duplication setup and records the related depreciation entries in the other depreciation book at the same time. The depreciation books must first be created and assigned to the applicable fixed assets, and the duplication list must identify the target book or books. This configuration reduces duplicate journal work and helps ensure that the relevant books receive consistent entries. Microsoft describes depreciation-book configuration as part of fixed-asset setup and documents the duplication capability for posting entries across depreciation books. See Set up depreciation books in Business Central and Set up fixed assets in Business Central.

QUESTION NO: 19

An accounting manager provides you with a chart of accounts.

The accounting manager wants you to configure the General Posting Setup.

You need to complete the configuration as efficiently as possible.

What are three ways to complete the configuration? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Use the Copy action to create a new General Posting Setup Card

B. Import a configuration package that contains the General Posting Setup

C. Use the Suggest Accounts action to create all possible posting setup combinations

D. Create a new General Posting Setup Card, and then use the Suggest Accounts action

E. Create a new General Posting Setup Card, and then use the Copy action

ANSWER: B D E

Explanation:

Importing a configuration package that contains the General Posting Setup is a complete and efficient approach when the required setup has been prepared in another company, environment, or implementation workbook. Configuration packages can include table data for General Posting Setup and allow the records to be applied in bulk, avoiding repeated manual entry.

Creating a new General Posting Setup Card and then using the Suggest Accounts action is also a complete solution. After defining the combination of general business posting group and general product posting group, Suggest Accounts helps populate the applicable G/L account fields from the chart of accounts. This supports faster completion of posting setup while still allowing the consultant to review and adjust the suggested account assignments before transactions are posted.

Creating a new General Posting Setup Card and then using the Copy action is an efficient solution when an existing posting-setup combination already contains suitable account mappings. Copying lets the consultant reuse those G/L account assignments for the new combination, reducing duplicate configuration work and helping maintain consistent posting logic. General Posting Setup maps combinations of general business and product posting groups to the G/L accounts used when Business Central posts sales, purchases, inventory, and other transactions. See [Configuration packages in Business Central]() and [Posting groups and posting setup]().

QUESTION NO: 20 - (HOTSPOT)

HOTSPOT

A company uses Dynamics 365 Business Central to manage accounts payables. The company uses exact cost reversing when returning products to vendors.

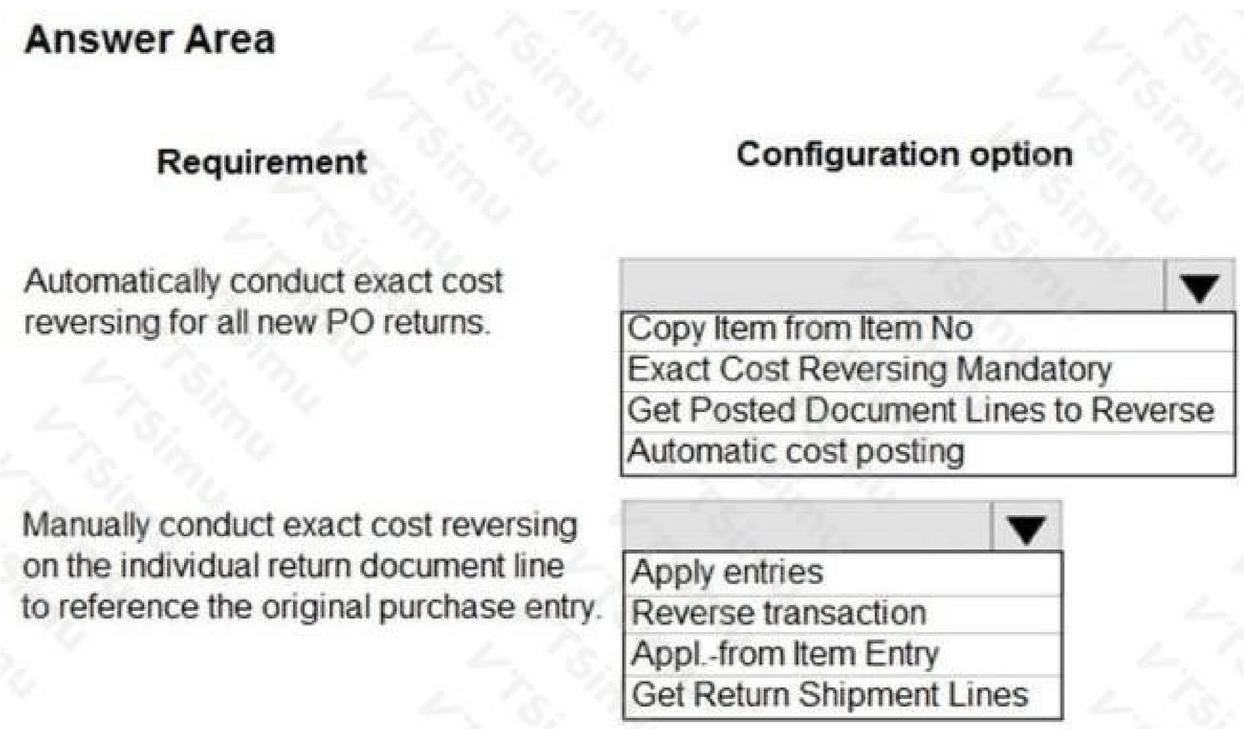
Returns use current costs at the time of the return. Exact cost reversing must be enforced manually for current orders and automatically applied to all future orders.

You need to configure the system.

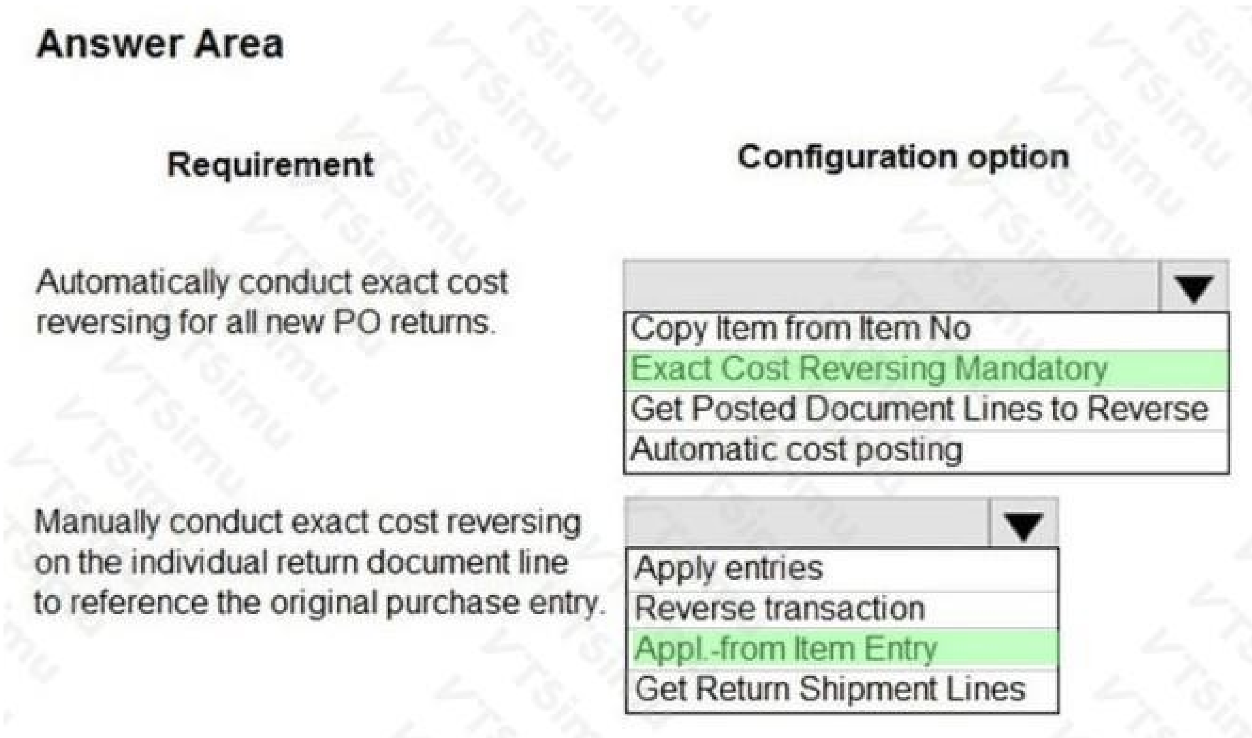
Which configuration options should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



ANSWER:



Explanation:

To make exact cost reversing automatic for future purchase return orders, enable **Exact Cost Reversing Mandatory** in the purchasing setup. This setting requires return transactions to be applied to the original item entry that they reverse. As a result, Business Central uses the cost of the original purchase receipt rather than treating the return as a new transaction valued at the current item cost. This provides consistent inventory valuation and preserves the intended relationship between the original purchase and its return.

For a return document that already exists, use **Appl.-from Item Entry** on the individual purchase return line. This lets the user explicitly select the posted item ledger entry created by the original purchase receipt. The return line is then applied from that source entry, which establishes the exact-cost reversal relationship for that specific line. This is the appropriate manual action when exact cost reversing was not already enforced when the order was created or when the user needs to identify the particular original receipt being returned.

Together, the setup setting governs future purchase return processing, while the line-level application field supplies the required link for current return documents. Microsoft's documentation describes exact cost reversing as the process of linking a corrective or return transaction to the original item transaction so that the original cost is reversed. See Item application design details and Apply item entries in Business Central.

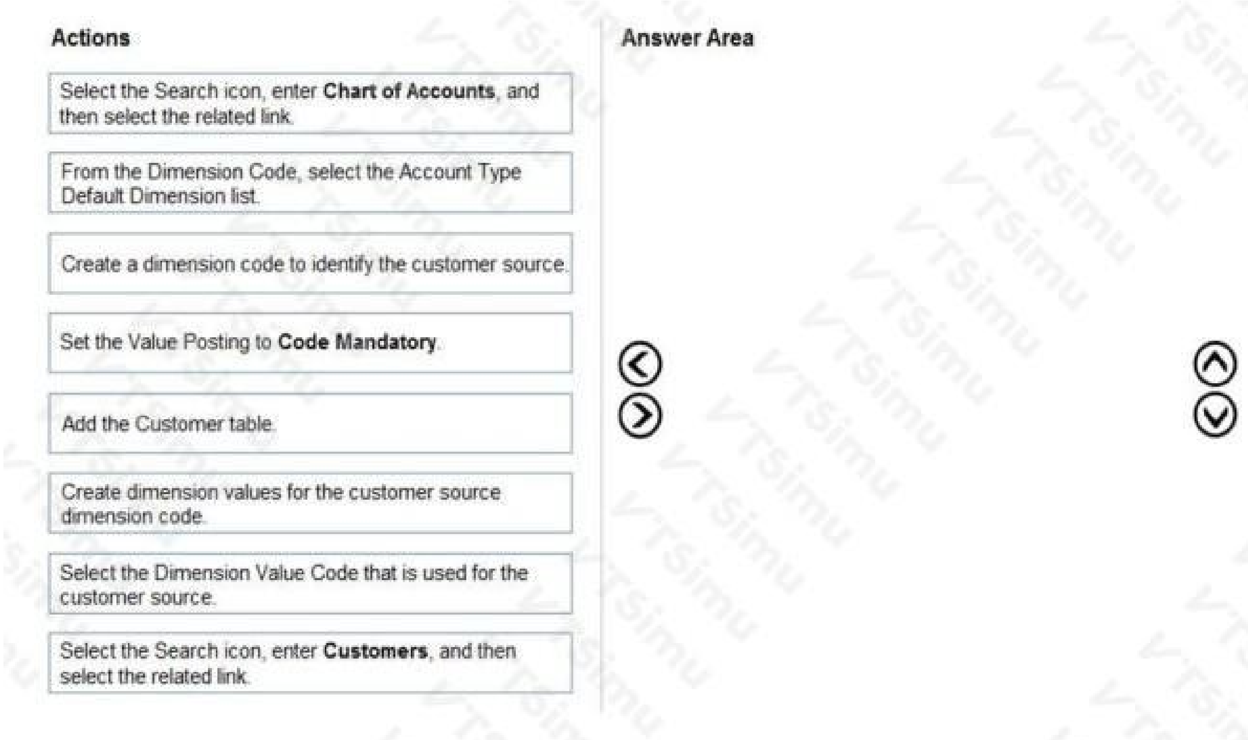
QUESTION NO: 21 - (DRAG DROP)

DRAG DROP

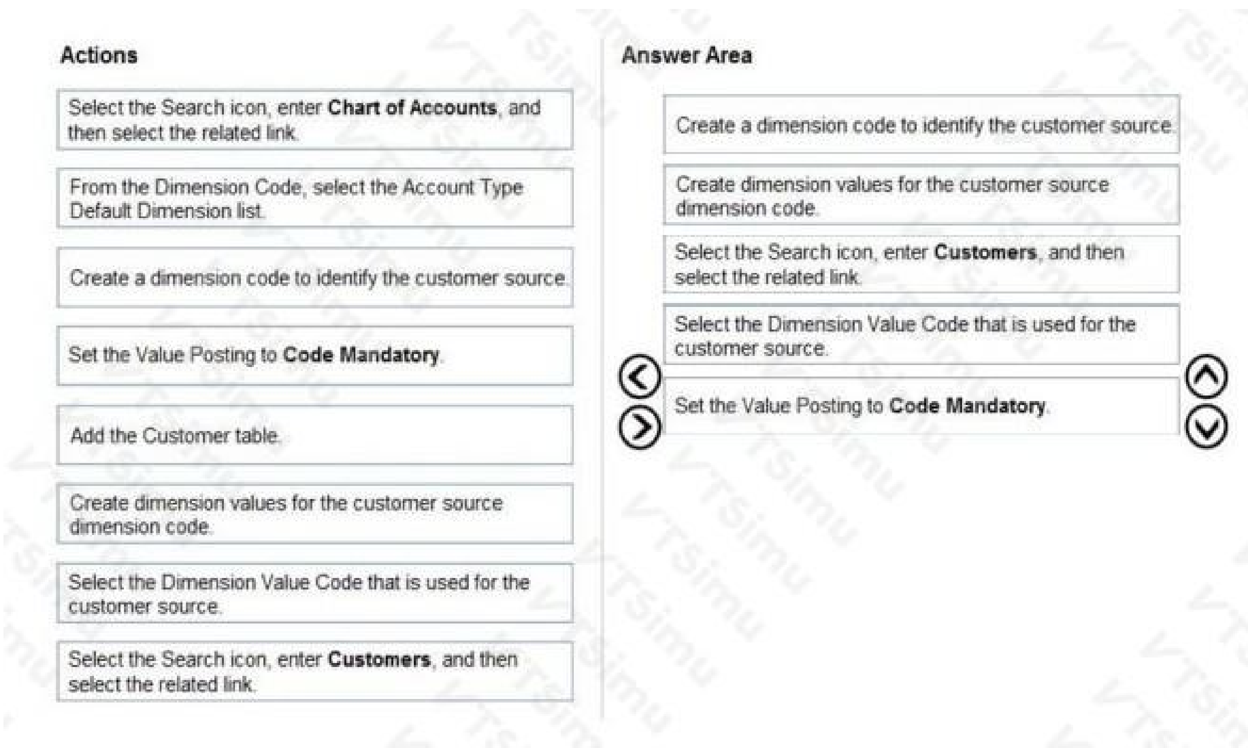
You need to ensure that any transaction that uses a customer account always includes the customer source dimension.

Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



ANSWER:



Explanation:

To require a customer-source dimension whenever a customer account is used, first create the dimension code that represents the source classification. A dimension code defines the category that Business Central will track, such as the source from which a customer originated. Next, create the dimension values that users can select under that dimension. The values are the actual permitted source entries, so they must exist before one can be assigned as a default dimension.

After the dimension and its values are available, open the **Customers** list and use the related dimensions functionality for the customer. Default dimensions assigned on a customer are automatically suggested on entries involving that customer, providing a consistent source value throughout customer-related posting. On the customer default-dimensions page, choose the Dimension Value Code that represents the applicable customer source. Finally, set **Value Posting** to **Code Mandatory**.

This setting makes the selected dimension value compulsory for posting involving that customer, ensuring that the customer-source dimension is present rather than merely suggested.

This sequence combines dimension setup with customer master-data configuration and posting enforcement. Microsoft describes dimensions and default dimensions in the [Dimensions in Business Central documentation], including how default dimensions provide values on entries and how value-posting rules control permitted posting behavior. The customer setup is completed only after the dimension value exists, because the customer's default-dimension line must reference a valid value from the new customer-source dimension.

QUESTION NO: 22

You need to set up customer sales pricing based on the requirements.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Assign the Customer Price Group code on the customer card.

B. Create Customer Price Groups that exclude line discounts.

C. Create a Sales Price List by using the assign-to type of Customer Price Group.

D. Create a Sales Price List for the customer by using the customer assign-to type.

E. Create Customer Price Groups that allow line discounts.

ANSWER: A C E

Explanation:

Assign the Customer Price Group code on the customer card because the customer's market type can be represented by a price group. Since each customer belongs to only one market type, assigning the relevant group to the customer establishes a consistent basis for applying the appropriate prices and discounts during sales processing. Create a Sales Price List by using the assign-to type of Customer Price Group so that a single set of price-list lines can be maintained for all customers in the same market segment. This supports centralized maintenance: changes to prices for Retail, Veterinarian, or Breeder customers are made once and apply to every customer assigned to that group. Create Customer Price Groups that allow line discounts to enable eligible discount information to flow to sales document lines for customers in the group. Business Central uses the customer's pricing and discount setup when it calculates sales-line prices and discounts, so this configuration supports automatic application of the agreed commercial terms. Microsoft's sales pricing guidance describes defining prices and discounts for customers or customer price groups, while customer records hold the information used when sales documents are created. See [Sales prices, discounts, and payment agreements] and [Register new customers].

QUESTION NO: 23

A company uses Dynamics 365 Business Central to record payments for vendors. All payment records include similar data elements.

You are onboarding a new vendor. You must create a unique number series for payments from the vendor. No other vendors will use the new number series.

You need to configure the system.

What should you use?

A. Vendors

B. General Journals

C. General Journal template

D. Payment journals

E. Workflow

ANSWER: B

Explanation:

General Journals is the appropriate place to configure a dedicated payment-document numbering process. In Business Central, payment journals are based on the general journal framework, and journal batches within a general journal can be assigned a specific number series. Create the required number series first, then create or configure a dedicated general journal batch for the new vendor's payments and enter that series in the batch's *No. Series* field. When users post payment lines through that batch, Business Central assigns document numbers from the configured series, maintaining a separate, traceable sequence for the vendor.

This configuration also supports consistent payment entry because the batch can retain relevant defaults, such as balancing-account details and posting settings, while the number series controls the numbering of the documents created from the journal. The setup meets the requirement that the payment numbers be unique to this vendor's payment process without changing numbering used by other vendor-payment batches. Microsoft explains how to create and maintain number series in Create number series and documents the role of journal templates and batches in Work with general journals.

QUESTION NO: 24

You need to configure Business Central to display G/L entries as required by the accounting team.

Which configuration should you use?

A. Show Amounts

B. Check G/L Account Usage

C. G/L Account Card

ANSWER: A

Explanation:

Show Amounts is the appropriate configuration because it controls whether Business Central displays the Amount field alongside the Debit Amount and Credit Amount fields for general ledger entries. When this setting is enabled in General Ledger Setup, accounting users can view the signed net amount directly in entry views, in addition to the separate debit and credit values. This supports teams that need a concise presentation of each posted G/L entry while retaining the conventional debit/credit breakdown used in accounting analysis and reconciliation.

The setting is part of the general ledger configuration, so it applies consistently to the presentation of G/L amounts rather than requiring users to alter individual accounts or entry records. Configure it by opening the General Ledger Setup page and enabling the relevant display setting according to the organization's reporting and review requirements. Microsoft documents General Ledger Setup as the location for company-wide general ledger controls and describes the available G/L entry information in its general ledger documentation. See General ledger in Business Central and General Ledger Setup page.